

COURTS IN SANTA CRUZ COUNTY

INFORMATION TECHNOLOGY STRATEGIC PLAN

2017-2019 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

- Install calendar display and improve services to the self-represented at superior court.
- Update web site to provide forms compliant with Language Access Plan; improve interpreter services.
- Improve local reporting and collections automation, including within Probation area.
- Implement electronic citations in limited jurisdiction court environment; add online payment ability.
- Prepare for statewide limited jurisdiction CMS implementation; improve AJACS GJ calendar display capability.
- Implement automated reminder system to improve attendance rates at hearings and compliance with monetary sanctions.

CY 2014/15 ACCOMPLISHMENTS

- Refreshed all ACAP PCs as part of technology refresh project.
- Provided training on new operating system and MS Office applications.
- Upgraded and improved courtroom audio/visual systems.
- Improved sound quality for public in various courtrooms.
- Installed scanners at all clerk of court window stations eliminating backlog at central scanner.

Statewide Projects: Impacts, Concerns, and Participation Plans

LJ CMS	Desire more standard reports, better disposition reporting, process and code standardization; judges desire workload management; will be mid-cycle adopters.
JOLTSaz/AZYAS	Anticipate reduced data duplication and increased data integration; pioneer court for detention/visitation module; will be early adopter.
LJ EDMS	Desire to expand disconnected scanning with AJACS; matches AJACS timeframe.
e-Filing/Std Forms	Recognize savings in clerk labor and paper through simpler procedures and remote public access; will be mid-cycle adopter.
Bench Automation	Anticipating usefulness to judges and decrease in required paper; will be mid-cycle adopters.
LJ Case Worksheet	No LJ input provided.

Risks and Concerns (Security and Architecture)

- Don't perform local development, but contemplating Access database construction for local collections tracking; only Crystal remains in containment status.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
Electronic Calendar Display	FY18		X		Superior court
Improve Sound in Courtroom 5	FY16		X		Superior court
Video Presentation System	FY17		X		Superior court
Improve Services for Self-Represented	FY17		X		Superior court
Language Access Changes	FY17		X		Superior court and JP#1
AJACS Calendar Improvements	FY17		X		Superior court and JP#1
County Website Improvements	FY17		X		Incl. LEP items
Video Interpretation	FY18		X		Superior court; conceptual
Improve Case Processing	FY17		X		Superior court and JP#1; reports focused
Improve Accountability for Orders and Collections	FY17		X		Superior court and JP#1
Bench Access to Forms	FY18		X		Superior court and JP#1
Automate and Translate Mediation Hearing Results	FY17		X		Superior court and JP#1
Add e-Citation Processes	FY19		X		All LJ courts
LJ CMS Rollout	FY18		X		All LJ Courts

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
Technical Training for Judges	FY17		X		All LJ courts
Automated Reminder System	FY18		X		All courts

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.